Drew E. Pomerance, Esq. (SBN. 101239) Michael G. Kline, Esq. (SBN 212758) Erin M. LaBrache, Esq. (SBN. 195655) ROXBOROUGH, POMERANCE & NYE LLP LOS ANGBLES SUPERIOR COURT 5820 Canoga Avenue, Suite 250 Woodland Hills, California 91367 JUN 2 6 2006 JOHN A. CLARKE, CLERK Telephone: (818) 992-9999 Facsimile: (818) 992-9991 Luse assigned Attorneys for Plaintiff GARY DAVIS, individually and on behalf of himself, and as Private Attorney General and on behalf of all others similarly situated 8 SUPERIOR COURT OF THE STATE OF CALIFORNIA 9 FOR THE COUNTY OF LOS ANGELES, CENTRAL DISTRICT 10 UNLIMITED JURISDICTION 11 Case No. BC354564 12 GARY DAVIS, an individual; on behalf of himself, and as PRIVATE ATTORNEY 13 GENERAL, and on behalf of all others CLASS ACTION COMPLAINT FOR: similarly situated. 14 (1) Violation of the Consumers Legal Plaintiff, Remedies Act; 15 (2) Violation of the California Business and Professions Code Section 17200 et seq.: 16 Unlawful and Unfair Business Practices; 17 CHASE BANK U.S.A., N.A., a Delaware (3) Violation of Business & Professions Code corporation; CIRCUIT CITY STORES, INC., §17500 (False Advertising); a Virginia corporation, and DOES 1 through Fraud and Deceit; 18 50, inclusive, Breach of Contract; 19 (6) Breach of the Implied Covenant of Good Defendants. Faith and Fair Dealing; 20 Unjust Enrichment. 21 22 Plaintiff Gary Davis, on behalf of himsel and all place similarly situated, for his complaint against CHASE BANK U.S.A., N.A. (Chase Ball and FIRCUIT CITY STORES, INC 23 1320.00 24 06/26/05 06/26/06 25 26 03:58:22 03157138 27 28

COMPLAINT

EXHIBIT BY

Complete

INTRODUCTION

This case arises from Chase Bank's fraudulent and unfair business practice of charging its California credit card holders finance charges in connection with purchases at Circuit City advertised as "no interest, no payment," "no interest with minimum monthly payment," or "interest and payment free" (collectively "Promotional Purchase"). Plaintiff, on behalf of himself and all individuals similarly situated, seeks damages and equitable relief for violations of the California Consumers Legal Remedies Act, the California Business and Professions Code (Unfair Business Practices and False Advertising), for fraud and deceit, and for breach of contract and breach of the covenant of good faith and fair dealing. Chase Bank's and Circuit City's fraudulent and unfair business practices violate the rights of unsuspecting California consumers throughout the state, for which California consumer protection laws were designed.

THE PARTIES

- 2. Plaintiff, Gary Davis ("Plaintiff") is now, and at all relevant times was, a resident of the County of Los Angeles, State of California.
- 3. At all relevant times, the class of Plaintiffs on behalf of which Plaintiff is bringing this suit, were residents of the State of California. Such persons shall hereinafter be referred to as the "Class" or "Class Members."
- 4. Plaintiff is informed and believes, and based thereon alleges that Defendant Chase Bank is a corporation, organized and existing under the laws of the State of Delaware, duly qualified as a foreign corporation to transact business in the State of California, and doing business throughout the State of California. Plaintiff is informed and believes, and based thereon alleges, that Defendant Chase Bank is presently and/or has engaged in business in the County of Los Angeles, State of California.
- 5. Plaintiff is informed and believes, and based thereon alleges that Defendant Circuit City is a Virginia corporation that owns and operates numerous retail stores in the State of California, including multiple locations in Los Angeles County.

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- 6. At all times relevant herein, Defendants Chase Bank and Circuit City offered a credit card through Circuit City ("Circuit City Rewards Card"). The Circuit City Rewards Card conferred certain benefits to consumers who utilized the credit card to make their purchases such as earning reward points redeemable at Circuit City stores. Another benefit of the Circuit City Rewards Card was access to Defendants' advertised promotion of "no interest, no payment" for a specified period of time on certain types of Circuit City purchases. ("Promotional Purchases")
- Plaintiff is informed and believes, and based thereon alleges that at all times herein mentioned, Defendant Chase Bank, Defendant Circuit City and DOES 1 through 50, inclusive (hereinafter jointly referred to as "Defendants"), are each responsible in some manner for the transactions, events and occurrences herein alleged and that damages herein alleged were proximately caused thereby. Plaintiff is informed and believes, and based thereon alleges that each of the Doe Defendants was intentionally, negligently, or in some other manner the cause, or contributing cause of, or otherwise responsible for the events and happenings alleged in this complaint and for Plaintiff's injuries and damages and those of the Class. Plaintiff will seek leave to amend this complaint to allege the true names and capacities of each such Doe Defendant, together with such additional allegations as may be appropriate, when their names, capacities, and the nature of their involvement have been ascertained.
- 8. Plaintiff is informed and believes and thereon alleges that at all times herein mentioned. Defendants, and each of them, were the agents, joint venturers, trustees, servants, partners, alter-egos, parent corporations, contractors, and/or employees of each of the remaining Defendants, and that the acts and/or omissions herein alleged were done by them acting individually, through such capacity or through the scope of their authority, and that such conduct was thereafter ratified by the remaining Defendants.
- 9. At all relevant times, Defendants, and each of them, solicited business from residents and other individuals within the State of California, conducted business with consumers in the State of California, conducted business with Plaintiff and others similarly situated with him herein, and solicited business from Plaintiff and others similarly situated with Plaintiff, said business being the

subject matter of this complaint.

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CLASS ACTION ALLEGATIONS

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- Plaintiff brings this class action, on behalf of himself and all others similarly situated 10. in California during all or part of the class period, as more fully explained below. The questions of law or fact common to the class predominate over questions affecting the individual members and, on balance, a class action is superior to other methods available for adjudicating the controversy.
 - The proposed class Plaintiff seeks to represent is presently defined as follows: All persons who, in the past four years, used their Circuit City Rewards Card to
 - (a) make a Promotional Purchase in California;
- (b) had made the minimum payment, or greater payment on their prior statement closing balance ("Payment"); and
- (c) were assessed a finance charge on their prior balance without Chase having applied that Payment to their prior balance because Chase Bank applied the payment to the Promotional Purchase rather than to the prior balance.
- 12. There is a well-defined community of interest in the litigation and the proposed class is easily ascertainable.
- Numerosity: The Plaintiff Class is potentially so numerous that the individual joinder 13. of all members is impracticable under the circumstances of the case. While the exact number of class members is unknown to Plaintiff at this time, Plaintiff is informed and believes and thereon alleges that Defendants' Circuit City Reward Card Promotional Purchase program was a widespread program marketed and promised to numerous individuals within the customer base of Defendants.
- Common Questions Prodominate: Common questions of law and fact exist as to all 14. class members, and predominate over any questions that affect only individual members of the class. The common questions of law and fact include, but are not limited to:
 - Whether Defendants have engaged in practices proscribed by the Consumer Legal Remedies Act, Ctvtl Code section 1770, subsection (a)(9), by "advertising goods or services with intent not to sell them as advertised";
 - Whether Defendants have engaged in practices proscribed by the Consumer **(b)**

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Legal Remedies Act, Civil Code section 1770, subsection (a)(13), by "making false or
misleading statements of fact concerning reasons for, existence of, or amounts of price
reductions":

- (c) Whether Defendants have engaged in practices proscribed by the Consumer Legal Remedies Act, Civil Code section 1770, subsection (a)(14), by "representing that a transaction confers or involves rights, remedies or obligations which it does not have or involve, or which are prohibited by law";
- (d) Whether Defendants have engaged in practices prescribed by the Consumer Legal Remedies Act, Civil Code section 1770, subsection (a)(19), by "inserting an unconscionable provision in the contract";
- (e) Whether Defendants have violated the Consumer Legal Remedies Act, Civil Code section 1750 et seq., by engaging in other and/or additional practices proscribed therein;
- (f) Whether Defendants' activities related to its solicitation for consumer purchases of promotional Circuit City products with the Circuit City Rewards Card, constitutes false or misleading advertising in violation of Business and Professions Code section 17500;
- (g) Whether Defendants' conduct is "unlawful," "unfair" or "fraudulent" within the meaning of California's Unfair Business Practices Act, Business and Professions Code section 17200, et seq.
- (h) Whether in their uniform, written credit applications and marketing materials, Defendants have failed to disclose material terms of Defendants' Promotional Purchase offer;
- (i) Whether Defendants made uniform, material false representations to the effect that consumers would not be charged interest on Promotional Purchases.
- 15. Typicality: Plaintiff's claims are typical of the claims of the members of the Plaintiff
 Class. Due to Defendants' common course of conduct, Plaintiff and all members of the Plaintiff
 Class have been unwittingly forced to pay off the Promotional Purchases prior to the expiration of

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the advertised grace period for such payments and have been assessed a finance charge or charges in connection with a Circuit City purchase advertised as "interest and payment free" if made with their Circuit City Rewards Card.

- 16. Adequacy: Plaintiff will fairly and adequately protect the interests of the members of Plaintiff Class. Plaintiff resides in California and has been charged finance fees in connection with one or more Promotional Purchases. Plaintiff has retained counsel who have substantial experience in complex civil litigation and class actions.
- efficient adjudication of the claims of Plaintiff. The damages suffered by each individual Class Member may be limited. Damages of such magnitude are small given the burden and expense of individual prosecution of the complex and extensive litigation necessitated by Defendants' conduct. Further, it would be virtually impossible for the members of the Class individually to redress effectively the wrongs done to them. Even if the Class Members themselves could afford such individual litigation, the court system could not. Individualized litigation presents a potential for inconsistent or contradictory judgments. Individualized litigation increases the delay and expense to all parties and the court system presented by the complex legal and factual issues of the case. By contrast, the class action device presents far fewer management difficulties, and provides the benefits of single adjudication, economy of scale, and comprehensive supervision by a single court. Certification is also appropriate given the anticipated need to create a fluid recovery fund.
- 18. Plaintiff is unaware of any particular difficulties that are likely to be encountered in the management of this action that would preclude its maintenance as a class action.

GENERAL ALLEGATIONS COMMON TO ALL COUNTS

- 19. Defendants solicited Plaintiff and others similarly situated to make purchases at Circuit City using Defendants' Circuit City Rewards Card and in exchange for using its services, Plaintiff and others similarly situated were eligible to receive an interest and payment free period in which to pay off the balance on certain purchases described herein as "Promotional Purchases."
- From time to time, Defendants advertise Promotional Purchases in the Circuit City
 Stores, Circuit City Rewards Card applications, mailers, and newspapers, among other advertising

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- means. The Promotional Purchase advertisements offer "no interest, no payments" for a variable period based on the amount of the purchase. For example, a Circuit City Rewards Card promotional item offered to consumers in 2006, states in large writing: "No interest! No payments! For six months when you spend \$499 or more. For 90 days when you spend \$299 or more." "It is easy to take advantage of this offer! When you make a purchase with your Circuit City credit card, present this certificate to the store associate to scan." (A true and correct copy of this Circuit City Rewards Card promotional material is attached hereto as Exhibit A).
- 21. Plaintiff is informed and believes and thereon alleges that this promotional material as well as variations of this promotional material, advertising "no interest, no payment" for a specified period of time, was provided or made available, from time to time, to each of the Class Members.
- 22. On March 3, 2006, Plaintiff purchased a television set from Circuit City, charging \$2,000 to his Chase Circuit City Rewards Card. Although Plaintiff did not request that this item be treated as a Promotional Purchase, Defendants nevertheless automatically treated this item as a Promotional Purchase, with the term of no interest with minimal payment until January 2008.
- 23. Prior to the purchase of the subject television, Defendant Chase Bank billed Plaintiff for purchases made between January 14, 2006, and February 13, 2006 ("February Statement"), on his Circuit City Rewards Card. Payment was due by March 10, 2006, and if Payment was posted by March 10, 2006, no finance charge should be applied because the balance would have been paid in full. Alternatively, if partial Payment was made either of the minimum amount or a greater amount, then a finance charge should be applied only against the remaining balance after subtracting the Payment made. Plaintiff returned two items and made two on-line payments consisting of the total amount owing on March 4, 2006, and March 6, 2006, thereby paying the February Statement balance in full and on time.
- 24. Based on the language appearing in each of his monthly statements, Plaintiff was informed and believed that he would not be assessed a finance charge if his monthly billings were paid in full, or that any finance charge would be based only on the remaining balance after any partial Payment had been subtracted from the outstanding balance. Each billing statement received

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- 25. Sometime after March 13, 2006, Plaintiff received his monthly statement from Defendant Chase Bank for purchases made between February 14, 2006, and March 13, 2006 ("March Statement'). Although plaintiff had paid the February Statement balance in full and in a timely manner, Defendant Chase Bank assessed a \$77.25 finance charge which appeared on the March Statement. (A true and correct copy of the March Statement is attached hereto as Exhibit C).
- 26. Plaintiff is informed and believes, and based thereon alleges that he was assessed the \$77.25 finance charge because his entire February Statement Payment was applied against the \$2,000 Promotional Purchase, payment for which was not due, instead of to the February Statement balance, thereby leaving a balance due against which finance charges were charged. The \$2,000 charge for the television was made subsequent to the issuance of the February Statement, and no Payments of any kind were due and owing for the Promotional Purchase until January 2008. Nevertheless, Chase Bank allocated the entire \$1,736.91 that Plaintiff paid on his February Statement to the March 3, 2006, Promotional Purchase, even though, as advertised, no amounts were due and owing on that item.
- Chase Bank assessed similar finance charges against Plaintiff on at least two (2) other 27. prior occasions involving the same type of Promotional Purchase, where payments were not due for a specified period of time, but Chase Bank nevertheless allocated all of Plaintiff's payments to the Promotional Purchase. Plaintiff is informed and believes, and based thereon alleges that thousands of other similarly situated Class Members made similar types of Promotional Purchases at Circuit City using Defendants' Circuit City Rewards Card, which Defendants treated as Promotional Purchases subject to terms of "no interest, no payment" for a specified period of time, but were thereafter charged a finance charge in a manner similar, or identical to that of Plaintiff.
 - 28. The "no interest, no payment" promotional offers fail to disclose that all payments

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- 29. The promotional offer conveys that the consumer will receive a benefit of a grace period of anywhere from a few months to two (2) years or more. Plaintiff is informed and believes, and based thereon alleges, however, that the offer is a scam used to induce consumers into believing that they will have an extended time period in which to pay off their Promotional Purchases, when in fact, the consumer has less time to pay off the Promotional Purchases due to Defendants' practice of allocating consumers' Payments as described herein.
- 30. Plaintiff is informed and believes, and based thereon alleges that Defendant Chase Bank knows of the terms and conditions of such Promotional Purchases, and that Chase Bank's practice of prioritizing the allocation of credit card payments to purchases not yet due and owing is deceptive, misleading, fraudulent, unfair and in violation of California law. Plaintiff further is informed and believes, and based thereon alleges that Defendant Chase Bank's practice of prioritizing the allocation of credit card payments to purchases advertised as "interest and payment free" is especially egregious and violative of California law as this practice directly contradicts the concept of "interest and payment free."
- Plaintiff, on behalf of himself and all others similarly situated, seeks damages and 31. equitable relief, including restitution, for violations of the California Consumers Legal Remedies Act, the California Business and Professions Code (Unfair Business Practices and False Advertising), Fraud and Deceit, and breach of contract and of the covenant of good faith and fair dealing. On behalf of himself and the proposed Class Members, and to the extent appropriate, on behalf of the general public of California, Plaintiff seeks, among other things, declaratory relief, injunctive relief, equitable relief, including restitution and disgorgement, and actual and punitive damages, and attorney's fees.

FIRST CAUSE OF ACTION

(Violation of the Consumers Legal Remedies Act)

(Against All Defendants)

32. Plaintiff incorporates by reference paragraphs 1 - 31 above as though fully set forth

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- Defendants are "persons" and provide "goods" and "services" within the meaning of 33. the Civil Code sections 1761(c) and 1770.
- Purchasers of Circuit City Promotional Purchases with the Circuit City Rewards 34. Card, including Plaintiff and Class Members, are "consumers" within the meaning of the Civil Code section 1761(d) and 1770. Plaintiff's and each Class Member's Promotional Purchase with the Circuit City Rewards Card constitutes a "transaction" within the meaning of Civil Code sections 1761(e) and 1770.
- 35. As set forth herein, Defendants' acts, practices, representations, omissions, and course of conduct with respect to advertising and selling items as interest and payment free violates section 1770 (a)(9), (13), (14), and (19) of the Consumers Legal Remedies Act in that: (a) Defendants advertised goods or services with the intent not to sell them as advertised; (b) Defendants made misleading statements of fact concerning reasons for, existence or amounts of price reductions; (c) Defendants represented that the transaction conferred or involved rights, remedies or obligations that it did not have or involve; and (d) Defendants inserted an unconscionable provision in the contract.
- 36. This action shall constitute notice to Defendants pursuant to California Civil Code section 1782 of the unlawful, unfair and fraudulent business practices as complained herein and formal demand that Defendants: (1) cease and desist all advertising, promotional and sales activities and practices described herein; (2) cease the promotion of its "interest and payment free" credit card through the use of deceptive and misleading advertising devices as described herein; (3) cease the practice of prioritizing the application of consumers' credit card payments to Promotional Purchases; and (4) disclose to all consumers' Defendants' deceptive and illegal practices.
- 37, Should Defendants herein fail to comply with the demands as stated above, Plaintiff shall file a First Amended Complaint seeking an order, pursuant to California Code of Civil Procedure section 1780 et seq.: (1) directing Defendants to cease and desist all advertising, promotional and sales activities and practices described herein; (2) enjoining Defendants from the promotion of its "interest and payment free" credit card through the use of deceptive and misleading

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advertising devices as described herein; (3) directing Defendants to disgorge, for the benefit of Class Members, its profits and compensation emanating from its "interest and payment free" scheme, and/or make full restitution to Plaintiff and Class Members; and (4) enjoining Defendant Chase Bank from prioritizing the application of consumers' credit card payments to Promotional Purchases. Plaintiff's Amended Complaint shall also seek compensatory and punitive damages, costs of litigation, attorneys' fees and such other relief as is authorized under applicable provisions of the CLRA.

SECOND CAUSE OF ACTION

(For Violation of the California Business and Professions Code Section 17200 et seq.: Unlawful and Unfair Business Practices) (Against All Defendants)

- 38. Plaintiff incorporates by reference paragraphs 1 37 above as though fully set forth herein. Plaintiff has suffered injury in fact and has suffered financial loss as a result of Defendants' conduct as alleged in this cause of action.
- 39. Defendants' acts, conduct and practices as described herein constitute unlawful business acts and practices within the meaning of California Business and Professions Code sections 17200 et seq.
- 40. Defendants' acts, conduct and practices were unlawful, in that Defendants violated the Consumers Legal Remedies Act, as alleged herein.
- 41. Defendants' acts, conduct and practices, as described herein, constitute unfair, fraudulent, and deceptive business acts and practices within the meaning of California Business and Professions Code sections 17200 et seq.
- 42. Defendants' acts, conduct and practices, as alleged herein, were unfair, in that any utility for Defendants' conduct is outweighed by the gravity of the consequences to Plaintiff, Class Members, and the general public, and/or Defendants' conduct is immoral, unethical, oppressive, unscrupulous or substantially injurious to Plaintiff, Class Members and the general public.
- 43. Defendants' acts, conduct and practices, as alleged herein, were fraudulent, in that they were likely to and did deceive Plaintiff, Class Members and the general public, and Defendants

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- engaged in such acts, conduct, and practices knowingly.
- Defendants' unfair, fraudulent, and deceptive business acts and practices are 44. described herein and include, but are not limited to, the following:
 - Advertising promotional items as interest and payment free when purchased (a) with a Circuit City Rewards Card when in fact, interest and finance charges were frequently applied;

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- Charging a finance fee despite Payment of the monthly balance in part or in (b) full, without deducting the Payment made before assessing any finance charge; and
- Applying monthly Payments to Promotional Purchases not yet billed or owing (c) instead of to the balance as billed in the monthly statement due.
- As a direct and proximate result of Defendants' unfair, unlawful and fraudulent 45. business practices as alleged herein, Defendants were able to: (a) issue more charge cards to Circuit City customers than they otherwise would have; (b) receive more credit card purchases for Circuit City products than they otherwise would have; and/or (c) charge more finance charges than they otherwise would have, and accordingly, Defendants received and are in possession of excessive and unjust revenues and profits.
- 46. Plaintiff, on behalf of himself and all others similarly situated in California, and where appropriate, on behalf of the general public of California, seeks an order including, but not limited to (1) directing Defendants to cease and desist all advertising, promotional and sales activities and practices described herein; (2) enjoining Defendants from the promotion of their "interest and payment free" credit card through the use of deceptive and misleading advertising devices as described herein; (3) directing Defendants to disgorge, for the benefit of Class Members, their profits and compensation emanating from their "interest and payment free" scheme, and/or make full restitution to Plaintiff and Class Members; and (4) enjoining Defendant Chase Bank from prioritizing the application of consumers' credit card payments to Promotional Purchases. Plaintiff also seeks any other relief the Court deems acceptable, in accordance with section 17203 of the Business and Professions Code. Plaintiff also seeks costs of litigation, attorneys' fees pursuant to California Code of Civil Procedure §1021.5, and such other relief as the Court deems proper.

THIRD CAUSE OF ACTION

(False Advertising, Violation of Business & Profession Code §17500)

(Against All Defendants)

47. Plaintiff incorporates by reference paragraphs 1 – 46 above as though fully set forth herein.

- 48. The standardized advertising and written and oral promotional material and all other written and oral promotional efforts undertaken by Defendants constitute advertising services and commercial statements, disseminated by Defendants, which contained statements that are untrue and/or misleading, or which omitted material information, and which are known, or by the exercise of reasonable care should have been known by Defendants to be deceptive, in violation of California Business and Professions Code section 17500, et seq. and other similar state false advertising statutes. Plaintiff and Class Members are accordingly entitled to equitable and injunctive relief, on behalf of themselves and all others similarly situated, and request the following equitable and injunctive relief:
 - (a) That Defendants be ordered to cease and desist all advertising, promotional and sales activities and practices described herein;
 - (b) That Defendants be enjoined from the promotion of its "interest and payment free" credit card through the use of deceptive and misleading advertising devices as described herein;
 - (c) That Defendants be ordered to disgorge, for the benefit of Class Members, their profits and compensation emanating from its "interest and payment free" scheme, and/or make full restitution to Plaintiff and Class Members.
 - (d) That Defendant Chase Bank be enjoined from prioritizing the application of consumers' credit card payments to Promotional Purchases.

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(Fraud and Deceit)

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(Against All Defendants)

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herein.

49. Plaintiff incorporates by reference paragraphs 1 - 48 above as though fully set forth

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50. At various times, as set forth in this Complaint, Defendants made material and intentional misrepresentations and false promises to Plaintiff, and others similarly situated while fraudulently concealing other material facts from Plaintiff. The material, fraudulent misrepresentations, false promises, and fraudulent omissions include, but are not limited to, the following:

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(a) Uniform, written solicitations to consumers, which solicitations uniformly promised that certain promotional purchases made at Circuit City using the Circuit City Rewards Card in excess of \$250 would receive an interest and payment free period in which to payoff their purchase;

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(b) Uniform failure to disclose in Defendants' written solicitations to consumers that Defendant Chase Bank would actually charge a finance charge even when customers paid their prior balance in full, or would otherwise charge a finance charge on any remaining balance without first deducting any partial Payment made;

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(c) Failure to clearly and adequately disclose that Chase Bank would allocate Payments to Promotional Purchases, even if no payments were due for many months, thus causing customers who believed they were paying their current balances to actually incur

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> excessive finance charges. 51. While Defendants were making the enumerated, material fraudulent and deceitful

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misrepresentations and omissions, they knew the true facts to be the opposite thereof.

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52. Defendants knew that each of these enumerated, material misrepresentations and omissions were deceitful and fraudulent at the time that they were made, or, at the minimum, made the fraudulent misrepresentations and omissions with a reckless disregard for the true facts.

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> 53. Defendants made its material fraudulent misrepresentation and fraudulently

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concealed material information for the primary purposes of inducing Plaintiff and others similarly situated to enter into a Circuit City Promotional Purchase using the Circuit City Rewards Card. Specifically, Defendants purposefully and fraudulently concealed that Promotional Purchases were given priority of payment, even if not yet billed and owing, thus making the promise of "interest and payment free" illusory.

- 54. Plaintiff and other Class Members were unaware of the true facts that were concealed by Defendants' material fraudulent misrepresentations and omissions, consummated the proposed Promotional Purchase, having no reason to suspect that the transactions were predicated upon such material, describing and fraudulent misrepresentations and omissions.
- 55. As a direct and proximate result of the events and material, deceitful and fraudulent misrepresentations described herein, Plaintiff and other Class Members have been damaged as may be shown according to proof at the time of trial.
- 56. In doing the acts herein alleged, Defendants acted with malice, oppression, and fraud in order to induce Plaintiff and Class Members into making Circuit City purchases with the Circuit City Rewards Card pursuant to which Defendants would profit from the collection of undisclosed fees. Such despicable conduct, in willful and conscious disregard of Plaintiff's rights, justifies an award of exemplary damages against these Defendants in amounts as may be shown in according to proof at the time of trial.

FIFTH CAUSE OF ACTION

(Breach of Contract)

(Against Defendant Chase Bank and Does 1 - 50)

- 57. Plaintiff incorporates by reference paragraphs 1 56 above as though fully set forth herein.
- 58. Defendant Chase Bank offered Plaintiff and Class Members a no interest, no payment grace period on Promotional Purchases made using their Circuit City Rewards Card.
- 59. Plaintiff and Class Members made Promotional Purchases as offered by Defendant Chase Bank.

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- 60. Defendant Chase Bank breached these contracts by prioritizing the allocation of credit card Payments to purchases offered and accepted as interest and payment free ahead of non-promotional items appearing on the monthly statement. Defendant Chase Bank further breached these contracts by charging an interest fee on balances that remained due to this allocation of Payments.
- 61. By reason of Defendants' breach of Plaintiff's and other Class Members' respective contracts, Plaintiffs and other Class Members have been damaged in the manner set forth herein, in an amount to be determined at trial.

SIXTH CAUSE OF ACTION

(Breach of the Implied Covenant of Good Faith and Fair Dealing)

(Against Defendant Chase Bank and Does 1 - 50)

- 62. Plaintiff incorporates by reference paragraphs 1 61 above as though fully set forth herein.
- 63. Every contract imposes upon each party a duty of good faith and fair dealing in its performance. The Promotional Purchases made by Plaintiff and Class Members with their Circuit City Rewards Card contained an implied covenant of good faith and fair dealing. The covenant requires that neither party to the Promotional Purchase agreement do anything to infringe upon the other party's rights to the benefits of the agreement.
- 64. Defendant Chase Bank's conduct, as set forth herein, has breached each of the implied covenants of good faith and fair dealing.
- 65. For example, Defendant Chase Bank has materially breached the implied covenant of good faith and fair dealing by:
 - (a) Promising purchasers of Circuit City Promotional Purchases they would receive a payment free period in which to payoff their purchase, when, in fact, Defendant Chase Bank prioritized the allocation of Payments to Promotional Purchases;
 - (b) Promising purchasers of Circuit City Promotional Purchases they would receive an interest free period in which to payoff their purchase, when, in fact, Defendant

reasonable attorneys' and experts' witness fees and other costs;

reasonable attorneys' and experts' witness fees and other costs; 1 For an order enjoining Defendants from continuing to engage in unfair business 2 6. practices and false advertising, and, 3 7. For an order awarding such other and further relief as this Court may deem just and 5 proper. б ROXBOROUGH, POMERANCE & NYE LLP 7 DATED: June 26, 2006 8 9 DREW E. POMERANCE 10 MICHAEL G. KLINE ERIN M. LaBRACHE 11 Attorneys for Plaintiff GARY DAVIS, individually and on behalf of himself, and 12 as Private Attorney General and on behalf of all others similarly situated 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28



Store Associate: Please scan this beroode for the 90 Day/5299 offer and the 10 Day/5299 offer the 10 Day/5299

it's easy to take advantage of this offeri

When you make a purchase with your Circuit City credit card, present this certificate to the store associate to scan.

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CHASE CARDMENTER SERVICE PO BOX 100044 KENNESAN, 9A 30156-9244

ACCOUNT # 4104 1400 1493 4038 **NEW BALANCE** \$2,732.68 PAYMENT DUE DATE 03/10/08

CHASE CARDMEMBER SERVICE PO BOX 94010

MIRIMUM PAYMENT DUE

\$110.00

4 CHECK PALATINE, 1L 60094-4010

MAKE CHECKS PAYABLE TO CHASE

GARY J DAVIS 3126 ROBERTS AVE **CULVER CITY CA 90232-7415** MO117867

AMOUNT ENCLOSED

City-State-Zip_

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NCE SUMMARY

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NANCE CHARGES

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£1,495.99 \$1,781.13 20.00 \$2,955,45 \$82.37 \$2,762.58

Statement Closing Date 02/13/00 Days in Billing Cycle New Balance

ACCOUNT INFORMATION

Credit Line

Available Cradt

21 \$2,782.68 \$8,000,00 \$3,247,32 \$1,800.00 Available Cash Advance**

ACCOUNT # 4104140014934039 Payment Due Date 53/10/06 MINIMUM PAYMENT DUE \$110.00

CALL 1-888-522-7587 TO MAKE YOUR PAYMENT OVER THE PHONE OR VISIT US ONLINE AT WWW.CIRCUITCHYREWARDS.COM

SEACTION DETAIL

ing i	Trensection Date	Reference Number	Transactions	Charges & Credits •
6	01/H2	0013275171011037	SOUPLANTATION INT LOS ANGELES CA	((2)
đ	01/12	6013349544161698	RALFHB MO284 SF4 CULVER CITY CA	7.80
6	01/14	0397718004897000	CIRCUIT CITY PURCHASE 121 30" AND LARGER TV'S	933.53
6	01/14	6015730160275926	ROLL N RYE CULVER CITY CA	13.76
6	01/14	6015070214459019	CARY PHOTO LAB CLEVER CITY CA	23.59
7	01/16	7083000000000000	CIRCUIT CITY PURCHASE 396 COMPUTER MEDIA 077 DVD SOFTWARE	6.51
7	01/15	5016115000100172	EAST WIND 4 CULVER CITY OA	19.54
7	01/16	5016020000433563	SUBWAY SANOWICHES # LOS ANGELES CA	5.39
	01/18	6017207560700306	BURGER KING # 92 IS QUT LOS ANGELES CA	2.48
8	01/16	8017749054440174	RITE AID STORE 5444 LOS ANGIRES CA	3.91
9	3010	60 (81380 19801 (23	EL POLLO LOCO 3301 LOS ANGELES CA	7.65
Ó	01/19	0019882056290191	LA TIMES SUST1375846018 800-526-4537 CA	107.03
X)	01/18	6019018000632678	BUFFET CITY LOS ANGELES CA	14.60
10	0V#	0019890192891108	SWART & FINAL CO. WEST LOS ANGREA	17.21
3	01/19	8020117724010040	COMPIC'S PIZZA #08305 LOS ANGELES CA	27.71
¥	Ò1/20	602302326#901 TON	SAT PROS 628-3862227 CX	430.00
25	01/24	6025002403499443	5 DE MAYO TACOS CULVER CITY CA	6.77
*	01/25	7675300000000000	CIRCUIT CITY PURCHASE 365 COMPUTER MEDIA	1.62
55	01/25	2139600000000000	CIRCUIT CITY PURCHABE 142 DIGITAL VIDEO	82.24
\$	01/26	6025000139810579	HATFONECALLELECTRONICS 800-340-4770 WA	284.02
7	Č1.25	0026710000432154	DENNYSING GULVER CITY GA	7.48
7	01/25	5026360143699162	OFFICE DEPOT MEST CULIVER CITY CA	34.64
7	.01/25	6026701986620484	HUS SZECHWAN 310-8370252 CA	30.90
0	F91/2T	6028130283159464	NEW PANDA BUFFET LOS ANGELES CA	20.53

EDPLANATION OF CODES ON REVERSE ARBLE CASH ADDINGE IS INCLUDED IN AVAILABLE CREDIT LIMIT REVIATIONS: Total Payment, "of" - Credit

MAIL BILLING AND OTHER INQUIRIES TO: CHASE CAROMEMBER SERVICE PG BOX (00045 KENNESANI, GA 30168-92/6 See form as reverse side.

CHASE O

EXH B





Customer Name **GARY J DAVIS**

Account Number 4104-1400-1493-4039

Page 3 of 3

Payment Tips

Cast 1-866-522-7387 to make your payment over the phone! (A small file will apply.)
Mult your payment 7-10 days in advance of your payment due due to allow for mak delivery.
Checks should be made paymble to Chass.
Write your account resolver on your clieck or resently order.
Include the payment coupus with your payment in the services provided. XI heer of bisock sombne

CHASE CARDMEMBER SERVICE PO BOX 100044 KENNESAW, GA 30156-9244

As a Valued Cardmember, you can claim high-quality merchandise from top brands such as Lenox, Harley-Davidson, Cross and many morel. Just go to www.revendoenter.com and enter 157511 where it asks for your certificate number. These products are not available to the general public, so sot now!

Redeem your rewards points today and use your Rewards Certificates towards your next purchase at Circuit City. For every 500 points you earn, you'll receive a \$5 Rewards Certificate. Just vielt circuitchyrewards.com anytime to check your point belence and redeem for Rewards Certificates.

REWARDS POINTS SUMMARY

Your Circuit City Rewards ID Number is 70021534100

The runder of Rewards Points you have earned (Errough 02/13/2006)

53.171

The total sumper of Reverous Points that are evaluate for you to redeath

1,699

The number of Reservits Points that are pending

in your account

472

FINANCE CHARGE GUILLIARY

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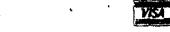
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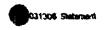
و المعاد المعاد المالية	Average Delty Selerica	Caby Periodic Rate	Corresponding Atmost Percentage Rate	Pariodic Panance Charge	ANRUAL PERCENTAGE -RATE	and the second s
Putcheses A	\$2312.00	0.0652%	23.79%	\$46.74	34.344	SET REVERSE NOT FOR
Purchanes B	\$1,781.92	0.0849%	22.54%	\$35.63		IMPORTANT INFORMATION
Cash Advances C	\$0,00	0.0781%	27.79%	\$0.00	***************************************	

PERSONIC RIFTE MAY VARY FROM MONTH TO MONTH

SEE EXPLANATION OF COORS ON REFFERSE
MARABLE CASSYADAMICS IN MICHIGON IN ANALABLE CREDIT LIMIT
MERCEVATIONS I by " " Payment, "w" " Credit
"or 26 hour extensions beforeathen out 1-100-522-7667
Zenterer Explanation for an exemblated Menday - Priday Yours - Sprs. ET
To report your credit card test or excise 26 hours a day and (600) 928-1784
T.D.D. (Totalines Danies for the Henring Impairo), and (600) 928-1784

MAIL BALLING AND OTHER MICHINER TO: CHASE CARDNESINER SERVICE PO BOX 1980KE KENNESAW, GA 30156-0245





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Lamit a 178

CHASM CARDINDONER SERVICE PO BOX 100044

ERRINESAW, GA 30156-9244

1,11, Mostindandadah Manadillordad CHASE CARDMINER SERVICE PO BOX 94010 PALATINE, IL 60094-4010

Martin militaritan in interest in the interest in the contract of the contract GARY J DAVIS 3126 RODERTS AVE **CULVER CITY CA 90232-7415**

ACCOUNT #

4104 1400 1499 4039 NEW BALANCE

\$4,497,57

PAYMENT DUE DATE

040708

MINIMUM PAYMENT DUE

\$119.00

MAKE CHECKS PAYABLE TO CHASE

AMOUNT ENCLOSED

PLEASE MOICATE ANY CHANGE TO ADDRESS OR TELEPHONE SELOW OR VISIT WWW.CIRCUITOTYNEWARDS.COM.

CRy-State-Zip,

ar Detaut Hero

LANCE BUILDINARY micros Balance Payments and Credits

Cash Advances

New Balance

12,782.68 \$2,752.68 Parchasse Adultiveris \$4,420.32 FRANCE CHARGES 177.25 \$4,497.57

ACCOUNT IMPORMATION

metri Cigatra Cala 03/13/06 Days in Billing Cycle 28 \$4,497,57 Hair Balance Credit Line \$5,000,00 11,502.43 Available Costs Advance* 11,502.43

ACCOUNT #

- ecortoortoor Payment Due Date 0407/08 MINIMUM PAYMENT QUE \$118.00

CALL 1-866-822-7587 TO MAKE YOUR PAYMENT OVER THE PHONE OR VISITUS ONLINE AT WWW.CIRCUTCITYREWARDS.COM

PROMOTIONAL BUMMARY

Average Dally Salarice

Batanos

Corresponding Confectord Average Daily Periodic Annual Rate^{ma} Percentage Rate \$218.00 0.0807% 23.00%

Periodic Accumulated TRIANCE Celemed Payoff CHARGE Finance Charges Salance

Profitofional Promotional Endry

CP 22 MOS NEWP

13.20 \$263.09 01/14/2006

AR ACCOUNT BALANCE MAY CONTAIN PURCHASES THAT REQUIRE A MINEARI MONTHLY MINITEY THE DUE DATE ON THIS STATEMENT, PLEASE REFER TO THE MOVIMUM THERT DOES FOR THAT AMOUNT. ACCOMING ATED DEFENDED FINANCE CHARGES WILL SEE THE PROMOTIONAL BALANCIES IS PAID IN FULL BY THE PROMOTIONAL UND DATE SHOWN IN THE PROMOTIONAL SUBJECTION. THE PROMOTIONAL SUBJECTION. B MAY DIFFER FROM YOUR DUE DATE.

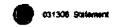
WEACTION DETAIL

aling te	Transaction Only	Reference Number	Transactions	Cherges & Credits +
			Pirthees	
44	02/13	0044296110836675	BEST WAY COOKSESS WHOLLYWOOD CA	1,785.90
14	02/12	6644890441473788	SMART & PINAL CO. WEST LOS ANGSCA	17.21
14	02/12	\$044980003861934	ASIAN KITCHEN CLEVER CITY CA	8.71
15	02/13	0045207500700376	BURGER KING # 9216 COT LOS ANGELES CA	3.78
16	02/14	6046960002575183	CUIZNO'S VENICE & ROSERTBOULVER CITY CA	7.36
17	E-02/15	0047586316218229	PIZZA HUT 07985013 CULVER CITY CA	14.50
20	02/17	50485 1202201 1264	NORME LA CIENEGA MISE LOS ANGIELES CA	13.30
20	02/18	5050049000289278	SUPER STAR BUFFET RESTAURCIAVER CITY CA	18.76
26	02/18	5050381831192827	RALPHS 80284 8F4 CLILVER CITY CA	12.76
71	(02/20	8051296111972834	BEST BUY 00003839 WHOLLYWOOD CA	8.06
22	200021	488950000000000	CIRCUIT CITY CREDIT PURCHASE 142 DIGITAL VIDEO	62.24cr

EXPLANATION OF CODES ON REVERSE LABLE CASH APPANCE IF INCLUDED IN AVAILABLE ORDOT LIMIT SEVIATIONS; "IF" - PHYMINE, "I" " CHIEF. REPER TO INTEREST FREE SPECIAL PURCHASES ON REVERSE.

MAIL BELING AND OTHER PICKRIES TO: CHASE CARDINEWISER SERVICE PO BOX 100045 KENNESAW, GA 30158-0246





Gustomer Name GARY J DAVIS Account Number 4104-1400-1493-4039

Page 2 of 3

Payment Tips

Call 1-366-322-7567 to make your payment over the phone! (A small fee will apply.)
Buil your payment 7-16 days in advance of your payment due date to allow for mail delivery.
Checks should be used payable to Chese.
Write your account number on your check or money order.
Include the payment compost with your payment in the envelope provided.
Written correspondence should be sent to:

CHASE CARDMEMBER SERVICE PO BOX 100044 KENNESAW, GA 30156-9244

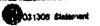
Posting Date	Transaction Data	Reference Number	Transactions	Charges & Credix ®
02/22	02/20	6002118000100573	WOK ON FREE INC. LOS ANGELES CA	28.17
32/22	02/20	6002363117291564	COMPURACIONO CIUTTI ET 40 LOS ANGELES CA	151.54
02/22	02/20	8052207598700388	BURGER KING # 9218 CO7 LOS ANGELES CA	2.48
02/23	02/21	6003364323115341	KPC 2610082 26100526 CULVER CITY CA	4.85
02/23	02/21	4889809004897000	CIRCUIT CITY CREDIT PURCHASE 121 30" AND LARGER TV'S	92/3.53cr
02/24	02/23	6054000504427855	TWX*PV/RDS0*MAGAZNE PEH 877-813-0001 MY	200
02/24	02/23	8055470096300020	TARTE OF MOIA - C CLAVER CITY CA	14.27
02/27	02/22	6055138011473500	EZ NEW WEB LAUNDROMAT CULVER CITY CA	5.45
22/27	02/23	6065090651481334	SMART & FINAL CO. WEST LOS ANGECA	42.10
32/27	92/24	8068288296800196	PAPA JOHNYE POZZA NZSKO LOB ANGELES CA	19.73
22/27	02/24	6068298299600478	PAPA JOHNYS PEZZA KOSSO LOG ANGELES CA	2.00
22/28	02/26	6068101012092422	HOP #782 LOS ANGELES CA	12.07
72/25	02/27	6068123365012768	GABYS MEDITERRANEAN R LAS ANGELES CA	17.70
33/01	02/27	6069783000:02064	JITE 40293 00002831 LOS ANGELES CA	2.15
13/01	02/27	6089701088620478	HUS SZECINNAN LOS ANGIGLES CA	22.84
13/01	02/27	8059267596700437	BURGER IONG # 9218 QUT LOS ANGELES CA	2.48
3/03	03/02	8081000257186393	XM "SATELLITE RADIO ADDUMRADIO OC	19.04
13/06	03/09	0211022004950000	CIRCUIT CITY PURCHASE	2,050.00
			127 MOUNTS	
3.00	03/07	6067197310661034	PANDA EXPRESS 00000180 CULVER CITY CA	6.22
3/00	03/07	0007300790783853	RALPHS 10000 SF4 CULVER CITY CA	29.43
3/10	03/07	6060442545100024	INDUSTRY CAFE AND CULVER CITY CA	9.75
3/10	03/09	5060293015400290	KRISTINA SITALIAN LOS ANGELES CA	16.27
3/13	03/08	600/2005348919784	AUTOZONE 86423 LOS ANGELES CA	4.32
3/13	03/10	6000305635629664	RALPHS #00# SF4 GULVER CITY CA	1.46
3/13	05/10	6006/20007799/00/237	20/20 VIDEO #12 LOS ANGELES CA	17.98
M13	03/10	0070296111993271	BEST BUY 00001702 CULVER CITY CA	36.06
¥13	03/10	#070296111903322	BEST BUY 00001792 CULVER CITY CA	40.55
V13	03/10	8070116340010613	BAJA FRESH 10142 CULVER CITY CA	7.53
V13	03/11	8071803106480086	HAN YURTESB-888 90049988 MODYURTESB	20.54
1713	08/12	6973120738208791	NEW PANDA BUFFET LOS ANGIELES CA	10.80
V13	09/13		PURCHASE THANCE CHARGE	77.25
			Payments/Credite	
106	03/04	6060001000000010	ONLINE PILT ROVO-THANKYOU	1,006.00py
<i>1</i> 07	03/06	8088001000000019	ONLINE PAIT (RCVO-THANK YOU	730.91py

PORTANT INFORMATION

EXPLANATION OF COORS ON REVERSE
RABLE CASH ADMINICE IS INCLUDED IN MAINTABLE CREDIT LIMIT
REVIATIONS: "IN" — PHYMINE, "M" — CHOIL
REFER TO INTEREST PRESS INFEGUL RUNGHARDS ON REVIERSE.

NAME, BRILLING AND CYTHER INCLUSIVES YO: CHAME CANDWINISER SERVICE PO BOIK 160065 ESPRESAN, GA 30164-6516 SAR FORM DO 1901730 SIDE.





Customer Name GARY J DAVIS

Account Number 4104-1400-1493-4039

Page 3 of 3

Payment Tipe

Call 1-346-322-7587 to make your payment over the phone! (A small the will apply.) binds your payment 7-16 days in advance of your payment due dute to allow for rull delivery. Checks should be made paymble to Chette.

Write your account attribut on your check, or money order.
Include the payment compon with your payment in the assetope provided.

CHASE CARDMEMBER SERVICE PO BOX 100044 KENNESAW, OA 30156-9244

Use your Circuit City cradit card and take advantage of special financing promotions available at your local Circuit City stores!

As a Valued Cardmember, you can claim high-quality merchandles from top brands such as Lenox, Harley-Devidson, Cross and many more! Just go to www.rewardcenber.com and enter 157511 where it asks for your certificate number. These products are not available to the general public, so act now!

Redeem your rewards points today and use your Rewards Certificates towards your next purchase at Circuit City. For every 500 points you earn, you'll receive a \$5 Rewards Certificate. Just visit circuitatyrewards.com anytime to check your point balance and redeem for Rewards Cartificates.

REWARDS POINTS SUMMARY

Your Circuit City Research 10 Number is 70021534100

The number of Reverds Points you have earned (prough 03/10/2006)

50,421

The total number of Revenue Points that are available for you to redom:

1,790

The number of Reverds Points that are panding in your account

2.360

WANCE CHARGE SUMMARY

•	Average Delty Selector	Delly Periodic Rate	Corresponding Annual Porcentage Rate	Periode PRANCE CHARGE	ANNUAL PERCENTAGE RATE	
Purchases A	\$4,732.36	0.0002%	23.79%	\$77.25	22.46%	OR VENEVOR ON TO VA
Puretyacas \$	\$0.00	0.0862%	23.79%	\$0.00		MUORTANT INFORMATION
Cash Advisions G	\$0.00	0.0761%	27,79%	\$0.00	(FA) CYCLOCCCO)	

PERIODIC PATE MAY VARY FROM MONTH TO MONTH

E SUPLANATION OF COORS ON REVERSE SLABLE CASH ADJUSICE IS INCLUDED IN MARLABLE CREDIT LIMIT INEVALUATIONS: "IN" ** PRIMINES, "W" ** COME 26 hore Information particulation set 7508-923-7607 agency Sonder Addusts are instable sanday." Phony 104m - Opin ET ner former Admires see metable Money - Pittley 10em - Opin ET ert your wordt nard het er steine 24 beurs a day est (886) 688-4142 O, and (800) 825-1764 T.D.O. (Talephone Doubs for the Hearing Impelhol), and (800) \$25-176 REFER TO INTEREST FIRST SPECIAL PURCHASES ON REVEASE.

MAIL BILLING AND OTHER BICLARDES TO: CHASE CARDMENSER SERVICE PO BOIL 100048 ICHMERAW, GA 30154-8245

CHACEA